

pandapurpose 2022

Working together with merchants and riders, foodpanda serves millions of customers every day across 11 markets. We touch their lives by providing convenient and on-demand deliveries. Looking back at 2022, we are proud of how we uplifted our communities and improved the lives of our customers, merchants, and riders across Asia.

Delivering to local communities across Asia with purpose



Uplifting small businesses - 90% of restaurants on foodpanda are small businesses



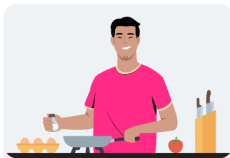
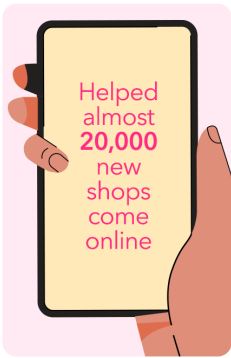
Creating income opportunities in over 400 cities, big and small, across 11 markets



Playing our part in reducing delivery emissions

Empowering small businesses

Helping merchant partners grow their business and reach more customers



Trained more than 56,000 merchants through pandaclass workshops on business tools, online marketing skills and operations optimisation



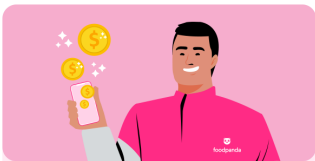
Digitalised more than 33,000 Home Chefs to reach new customers through our platform, hitting more than US\$1.4 million in gross food value



Provided on-demand last-mile logistics for nearly 40,000 merchants delivering 9 million orders to customers through pandago

Supporting rider livelihoods

Providing accessible income opportunities with safe working conditions



Appreciating our riders with close to US\$5 million worth of tips (from you!)

Personal accident insurance for riders is available across the region

Regular road safety training in all 11 markets



Invested US\$2.5million in rider welfare and benefits

Delivering more, sustainably

Working with merchants, riders and customers to deliver every order in a more sustainable way



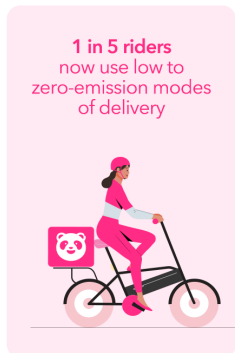
Encouraged nearly 1 in 2 customers to say no to single use cutlery when placing orders

Highlighted more than 1,700 sustainable restaurant choices across Hong Kong, Singapore and Taiwan



Piloted electric mobility solutions in 7 markets to lower delivery emissions and improve air quality

Facilitated more than 180,000 customer meal donations to support food banks and charities



1 in 5 riders now use low to zero-emission modes of delivery